

PRODUCT	TF 19 REF. (Part/Section/Sheet)	Current Term Liability	NRCS /Credits	Amendment (Note 1.)
<b>25%</b>				
Centrex	P5, S1, Sh146	85% balance due completed term x mos. completed.	NA	25% Bal due
<b>35%</b>				
Winback Term Plan intraMSA toll	P9, S3, Sh 1	\$200	NA	withdraw from tariff
Loyalty Term Plan intraMSA toll	P9, S3, Sh14	\$200	NA	withdraw from tariff
Custom BizSaver	P4, S5, Sh6 P4, S5, Sh45 P2, S8, Sh83	35%	Credits	Remove credits
Am. Group Discount intraMSA toll	P9, S3, Sh21	100% balance due	NA	withdraw from tariff
SimpleLink Enh. Wbk	P4, S5, Sh 56	35%	Credits	Remove credits
CL Winbk Reloaded	P2, S8, Sh53	Per Ascent order	Credits	Remove credits
CL Select Wbk-Sgn	P2, S8, Sh72	Sgn Bonus Reimbursement	Bonus	Remove bonus
Smart Savings Usage	P4, S5, Sh44	\$200	NA	35% Bal due
800 Calling Option	P10, S2, Sh1	Varies by Plan ( 1 or 2)	NA	35% Bal due
<b>50%</b>				
Base Rate	P15 S1 Sh42-42.2	Aft10/97 Lesser of Meth A or B	NA	50% bal. or w.e. less
128, 256 & 384 Service	"	A = 40% bkwd TPP cmplt'd	NA	50% bal. or w.e. less
DS1*	" or Sh35	B= 100% bal. DS1/DS3 also use	Credits	Remove credits
DS3*	"	Renewal Option TL	Credits	Remove credits
Ocn Pt to Point	P15 S1 Sh42-42.2 Me	Same method A or B above	NA	50% bal. or w.e. less
DTSE	P6, S7, Sh8	Dif between curr term & completed term x mos. completed.	NA	50% bal.or w.e. less
Ocn Dedicated Ring	P15. S1, Sh44	B/4 10/20/2000, 36 TPP 75% bal; 60 TPP 60% bal/ Aft 10/20 50% all	aft 10/2000 NRCs	50% bal or w.e. less Remove NRCs
ProtectPath	P15, S1, Sh45	36 TPP 100% bal, 60 TPP fwd & bkwd %	NA	50% bal or w.e. less
FDDI	P15, S1, Sh 45.2	Dif between curr term &	NA	50% bal.or w.e. less
ALIS	"	completed term x mos. completed.		
GigaMAN	P15, S1, Sh 45.4	Spec. Construction + 35% bal	NRCs	50% bal or w.e. less
MON	"			Remove NRCs
MON Ring	"			
FibreMAN	P15, S1, Sh 45.4	Spec. Construction +50% bal	NRCs	Remove NRCs
OptiMAN	P6, S9, Sh24	50% Balance due	credits	Remove credits
ISDN Direct	P17, S1, Sh39.1	Dif between curr term & completed term x mos. completed.	NA	50% Bal or w.e. less
ISDN Prime	P17, S2, Sh15	Pre '03 diff btwn curr term & cmplt'd term x no. mos. Post '03 - 50% bal	NA	50% bal or w.e. is less
Basics	P7, S5, Sh19	Pay back the savings	NA	50% bal or w.e. is less

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<b>GRANDFATHERED</b>				
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Am Bus Solutions Ctx	P20, S5, Sh 256	50% Balance due	NA	25%
Centrex Service	P20, S5, Sh 80	80% for loc of 75+ lines	NA	25%
<b>35%</b>				
Priority Plus Loc Usage	P20, S4, Sh1	100%	NA	withdraw from tariff
Priority Plus Loc Usage	P20, S4, Sh4	100%	NA	withdraw from tariff
<b>50%</b>				
Am Video Learning Link	P20, S18, Sh13	Dif between curr term & completed term x mos. completed.	NA	50% or w.e. less
ISDN Direct & Prime	P20, S17, Sh1	84 mos. Term -	NA	50% or w.e. less
Am Host Interconnect	P20, S15, Sh5	50-70% balance due	NA	50% bal due
FDDI	P20, S15, Sh61	60-75% balance due	NA	50% bal due
ALIS	P20,S15, Sh76	60-75% balance due	NA	50% bal due
Series 1000	P20, S15, Sh93	100% balance due	NA	50% bal due
Frame Relay	P20, S15, Sh58	See P15, S1	NA	withdraw from tariff
DS3 Svc. Pkgs	P20, S15, Sh152	Varies by term date/ 85%	Renew. Cred.	50% bal. or w.e. less, Cr.
Direct Hi Cap	P20, S15, Sh107	100% balance due	NA	50% bal

**NOTE 1.** - For new customers termination liability is the percentage as indicated for the balance due under the term agreement. For existing or embedded base customers, the termination charge is the designated percentage of the balance due, or the termination liability that applies under their existing agreement, whichever is less.